

ABSTRACT

A dynamically configured voice mail system which allows customers to send digital information through a number of different sources into a user's voice mail system. The dynamically configured voice mail system prioritizes the customer's information and converts this information into audio messages using known technology. Subsequently, the user may retrieve prioritized audio messages and take action on said audio messages by simply pressing one or more buttons on the telephone keypad. Keypad actions may be dynamically and uniquely configured for each audio message, depending on the appropriate actions intended by the sender for the recipient.